

The right headset for Nortel

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter Solution	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
520	1	C	HL10												
Company											CHS142N-4AR1H				
i2004	1	C	HL10	1		M12/MX10	5		1	HL10	P Top				
M2006	1	C	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top		yes		
M2008	1	C	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top		yes		
M2216				1		M12E/MX10	5	8			P Top				
M2216A CD				1		M12E/MX10	5	8			P Top				
M2250				1					1						
M2616	1	C	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top		yes		
M3110	1	B	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top		yes		

M3310	1	B	HL10	1	HL10	M12/MX 10	5	8	1	HL10	P Top				
M3820	1	B	HL10	1	HL10	M12/MX 10	5	8	1	HL10	P Top				
M3820E E	1	B	HL10	1	HL10	M12/MX 10	5	8	1	HL10	P Top				
M3901	1	B	HL10	1	HL10				1	HL10	P Top		yes		
M3902	1	B	HL10	1	HL10				1	HL10	P Top		yes		
M3903	1	B	HL10	1	HL10				1	HL10	P Top				
M3904	1	B	HL10	1	HL10				1	HL10	P Top				
M3905 ACD	1	B		1					1		P Top				
M5212	1	D	HL10	1	HL10	E10-S1			1	HL10	P Top				
M6310				1	HL1	M12/MX 10	5		1	HL1					
M6320				1	HL10	M12/MX 10	5		1	HL10	P Top				
M7208	1	C	HL10	1	HL10	M12/MX 10	5		1	HL10	P Top				
M7310	1	C	HL10	1	HL10	M12/MX 10	5		1	HL10	P Top				
M7324	1	C	HL10	1	HL10	M12/MX 10	5		1	HL10	P Top				
Nortel C4050											DECT Headset				
T7100				1	HL10	M12/MX 10	5		1	HL10	P Top		yes		
T7208				1	HL10				1	HL10	P Top				
T7316				1	HL10				1	HL10	P Top				
Tarus	1	B	HL10	1	HL10				1	HL10	P Top				

M3110	CA 40	>rel08 terminals only
M3310	CA 40	>Rel08 Terminals only
M3820	CA 40	>Rel08 Terminals only
M3820E E	CA 40	>Rel08 Terminals only
Nortel C4050	Standard	Headset can only be purchased from Nortel

The right headset for 3COM

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter Solution	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
3C10228						M12E/M X10	5		1	HL10	H Top	U10P-S	yes		
MBX100						M12E/M X10	5		1	HL10	H Top	U10P-S	yes		



4321						M12/MX 10	5									
4326						M12/MX 10	5									
Advanced (4035)	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P	yes			
Easy (4010)	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P	yes			
First (4004)	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P	yes			
Flat Bed Ops Console						M12/MX 10	5				H Top	U10P-S8				
London Op. Console						M12/MX 10	5									
Premium (4020)	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P	yes			
Reflexes	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P	yes			
Reflexes mobile 100											CHS142P-4AR1					
Reflexes mobile 200											CHS142P-4AR1					
Screen Based Ops Console						M12/MX 10	5				H Top	U10P-S8				
T160						M12/MX 10	1		1		H Top	U10P				
T161						M12/MX 10	1		1		H Top	U10P				

T168						M12/MX 10	1		1		H Top	U10P			
T169						M12/MX 10	1		1		H Top	U10P			
Temporis 12	1	B		1		M12/MX 10	5		1					1	Hi
Temporis 22	1	B		1		M12/MX 10	5		1					1	Hi
Temporis 32	1	B		1		M12/MX 10	5		1					1	Hi

4001	CA 40	Low Power Mode
4003	CA 40	Low Power Mode
4011	CA 40	Low Power Mode
4012	CA 40	Low Power Mode
4023	CA 40	Low Power Mode
4034	CA 40	Low Power Mode

4035	CA 40	Low Power Mode
Temporis 12	CA 40	Low Power
Temporis 22	CA 40	Low Power
Temporis 32	CA 40	Low Power

The right headset for Ascom

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter Solution	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Berkshire MR30											H Top	U10P			
eurit 20				4	HL10	M12E/M X10	03-Apr	6	4	HL10	H Top	U10-SE	yes	4	Hi
eurit 30				4	HL10	M12E/M X10	03-Apr	6	4	HL10	H Top	U10-SE	yes	4	Hi
eurit 40				4	HL10	M12E/M X10	03-Apr	6	4	HL10	H Top	U10-SE	yes	4	Hi
Office 130											CHS142N-4AR1H				
Office 20	4	B	HL10	4	HL10	M12E/M X10	03-Apr	8	4	HL10	P Top	U10-SE	yes	4	
Office 25	4	C	HL10	4	HL10	M12E/M X10	03-Apr	8	4		P Top	U10-SE	yes	4	Hi
Office 30	4	B	HL10	4	HL10	M12E/M X10	03-Apr	8	4	HL10	P Top	U10-SE	yes	4	
Office 35	4	C	HL10	4	HL10	M12E/M X10	03-Apr	8	4		P Top	U10-SE	yes	4	Hi
Office 40	4	B	HL10	4	HL10	M12E/M X10	03-Apr	8	4	HL10	P Top	U10-SE	yes	4	
Office 45	4	C	HL10	4	HL10	M12E/M X10	03-Apr	8	4		P Top	U10-SE	yes	4	Hi

Op. Console						M12/MX 10	5								
SD30						M12E/M X10	03-Apr		4						
SD40						M12E/M X10	03-Apr		4						

Office 20	CA 40	Lo Power
Office 25	CA 40	Refer to pdf on how to fit HL10 to phone
Office 30	CA 40	Lo Power
Office 35	CA 40	Refer to pdf on how to fit HL10 to phone
Office 40	CA 40	Lo Power
Office 45	CA 40	Refer to pdf on how to fit HL10 to phone

The right headset for Aspect

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter Solution	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Teleset				1		B10			1						
						E10-S1									
Winset				1		B10									

Teleset	CA 40	OLI does not work
	A 22	OLI does not work

The right headset for Audioline

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
15HS						M12E/M X10	5		1		H Top	U10P			
4055															
4056															
6000															
AUB1						M12E/M X10	5		1					1	
AUB3						M12E/M X10	5							1	
Casino											H Top	U10P			
Doro 8085															
Orb						M12E/M X10									
Sensor 500						M12E/M X10	5								
Tel30						M12E/M X10	5							1	
X100															
X50											H Top	U10P			

The right headset for Austin Taylor

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter Solution	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Sprite Op. Console											H Top	U10P			



The right headset for Avaya

The right headset for Avaya																	
Comfort Cordless Solution						Comfort Corded Solution					Corded Standard Solution			Corded Starter			
CS 60						CA40 with H-headsets (EMC2001) or Firefly *(2)			M12 Module with H-Headset		A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX		
20CC	1	B							1		H Top	U10P					
2420											H Top	HIC1					
4604	2	C	HL10	3	HL10				3	HL10	H Top	HIP					
4606	2	C	HL10	3	HL10				3	HL10	H Top	HIP					
4612	2	C	HL10	3	HL10				3	HL10	H Top	HIP					
4620	2	C	HL10	3	HL10				3	HL10	H Top	HIP					
4624	2	C	HL10	3	HL10				3	HL10	H Top	HIP					
4630	2	C	HL10	3	HL10				3	HL10	H Top	HIP					
6402	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
6408	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
6416	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
6416D+M	2	C	HL10	3	HL10						H Top	HIC1					
6424	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
6424D+M	2	C	HL10	3	HL10						H Top	HIC1					
70XX						M12LU/C M	2										
7401						M12LU/C M	2										
7403						M12LU/C M	2										
7405						M12LU/C M	2										
7434						M12LU/C M	2										
8403	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
8410	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
8411						P10											
8434	2	C	HL10	3	HL10	M12LU/C M	4	2 O'Clock	3	HL10	H Top	HIC1	yes				
9403				1	HL10	M12/MX1	5	2 O'Clock	1	HL10	H Top	A10-12-S1	yes				
9410				1	HL10	M12/MX1	5	2 O'Clock	1	HL10	H Top	A10-12-S1	yes				
9434				1	HL10	M12/MX1	5	2 O'Clock	1	HL10	H Top	A10-12-S1	yes				
A500						P10											
ACD Turrets	1	B							1		H Top	U10P					

Callmaster II	1	D		1		P10			1							
Callmaster	1	D		1		P10			1							
Callmaster	1	D		1		P10			1							
Callmaster V	4	B		4					4		H Top					
Callmaster VI	4	B		4		M12E/MX 10	03-Apr	6	4		H Top					
Console 302A						P10H										
Console 302B						P10H										
Console 302C						P10H										
Console 302D				3		M12LU/C M		4			H Top	HIC1				
DT Phones				1					1		H Top	U10P	yes			
DT1				1					1		H Top	U10P	yes			
DT3				1					1		H Top	U10P	yes			
DT4				1					1		H Top	U10P	yes			
DT5				1					1		H Top	U10P	yes			
FT1									1							1
FT2									1							1
FT3									1							1
FT4									1							1
FT5									1							1
Index 2010	1	B	HL10	1	HL10	M12E/MX 10		5	6	1	HL10	H Top	U10P	yes		
Index 2030	1	B	HL10	1	HL10	M12E/MX 10		5	6	1	HL10	H Top	U10P	yes		
Index 2050	1	B	HL10	1	HL10	M12E/MX 10		5	6	1	HL10	H Top	U10P	yes		
Index 2060	1	B	HL10	1	HL10	M12E/MX 10		5	6	1	HL10	H Top	U10P	yes		
Index 20AT	1	B	HL10	1	HL10	M12E/MX 10		5	6	1	HL10	H Top	U10P	yes		
IP Softphone R3						DA50 DA60										
Op. Console						M12/MX1 P10H		5								
						M12LU/C M										
Serie 7000								2								
TT phones	1	B								1	H Top	U10P				

4604	CA 40	CA40-AV
	A 22	A22-AV
4606	CA 40	CA40-AV

	A 22	A22-AV
4612	CA 40	CA40-AV
	A 22	A22-AV
4620	CA 40	CA40-AV
	A 22	A22-AV
4624	CA 40	CA40-AV
	A 22	A22-AV
4630	CA 40	CA40-AV
	A 22	A22-AV
6402	CA 40	CA40-AV
	A 22	A22-AV
6408	CA 40	CA40-AV
	A 22	A22-AV
6416	CA 40	CA40-AV
	A 22	A22-AV
6416D+M	CA 40	CA40-AV
6424	CA 40	CA40-AV
	A 22	A22-AV
6424D+M	CA 40	CA40-AV
8403	CA 40	CA40-AV
	A 22	A22-AV
8410	CA 40	CA40-AV
	A 22	A22-AV
8434	CA 40	CA40-AV
	A 22	A22-AV
A500	VISTA	A500 is a carbon adapter for use with 84xx range of phones
Callmaster	CA 40	Low Power
Callmaster	CA 40	Low Power
Callmaster IV	CA 40	Low Power
Callmaster VI	CA 40	Low Power
DT Phones	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
DT1	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
DT3	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
DT4	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
DT5	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
Index 2010	CA 20	Refer to pdf on how to fit HL10 to phone

	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
Index 2030	CA 20	Refer to pdf on how to fit HL10 to phone
	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
Index 2050	CA 20	Refer to pdf on how to fit HL10 to phone
	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
Index 2060	CA 20	Refer to pdf on how to fit HL10 to phone
	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
Index 20AT	CA 20	Refer to pdf on how to fit HL10 to phone
	CA 40	RX override to -2. Ensure correct setting of TX level to minimise echo problems
IP Softphone R3	VISTA	See attachment (DA50 Configuration) on how to optimise DA50 performance
	VISTA	See attachment (DA50 Configuration) on how to optimise DA50 performance

The right headset for Binatone

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Avon 100S						M12E/M X10	5							1	
Micro Dect											M Series				
TEL30						M12E/M X10	5							1	



The right headset for BT

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
375515						M12/MX10	5								
Ambassador Extensions						M12/MX10	5								
Company											CHS142N-4AR1H				
Converse 100				1	HL10	M12E/MX10	5		1	HL10	H Top	U10P	yes	1	
Converse 120				1	HL10	M12E/MX10	5		1	HL10	H Top	U10P	yes	1	
Converse 180				1	HL10	M12E/MX10	5		1	HL10	H Top	U10P	yes	1	
Converse 200				1	HL10	M12E/MX10	5		1	HL10	H Top	U10P	yes	1	
Converse 220				1	HL10				1		H Top	U10P		1	
Converse 225				1	HL10				1		H Top	U10P		1	
Converse 300				1	HL10	M12E/MX10	5		1	HL10	H Top	U10P	yes	1	
Converse 320				1	HL10				1		H Top	U10P		1	

Converse 325				1	HL10				1		H Top	U10P		1	
Converse 420				1	HL10				1		H Top	U10P		1	
Converse 425				1	HL10				1		H Top	U10P		1	
Decor 100						M12E/M X10	5								
Decor 110						M12E/M X10	5								
Decor 200						M12E/M X10	5								
Decor 210						M12E/M X10	5								
Decor 300						M12E/M X10	5								
Decor 400						M12E/M X10	5								
Diverse (Executive Handset Only)											M Series				
Diverse 3010 Micro												M123-G3			
Duet 200	1	B	HL10			M12	5							1	
Duet 80	1	B	HL10			M12	5							1	
Easycom 100														1	
Featurelline Featurephone						M12E/M X10	5								

Innovator Extensions												H Top	U10P				
Inspiration				1	HL10	M12E/MX10	5		1	HL10							
ITS						M12/MX10	5										
M2216				1		M12E/MX10	5	8				P Top					
M2216D				1		M12E/MX10	5	8				P Top					
M2250				1					1								
M2616	1	C	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top		yes				
M3110	1	B	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top		yes				
M3310	1	B	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top						
M3820	1	B	HL10	1	HL10	M12/MX10	5	8	1	HL10	P Top						
M3901	1	B	HL10	1	HL10				1	HL10	P Top		yes				
M3902	1	B	HL10	1	HL10				1	HL10	P Top		yes				
M3903	1	B	HL10	1	HL10				1	HL10	P Top						
M3905	1	B		1					1		P Top						
M5312						M12/MX10	1										
M6310				1	HL1	M12/MX10	5		1	HL1							
M6320				1	HL10	M12/MX10	5		1	HL10	P Top						
M7208	1	C	HL10	1	HL10	M12/MX10	5		1	HL10	P Top						
M7310	1	C	HL10	1	HL10	M12/MX10	5		1	HL10	P Top						

M7324	1	C	HL10	1	HL10	M12/MX 10	5		1	HL10	P Top				
Marquis Extensio ns						M12/MX 10	5								
Merlin All Extensio ns						M12/MX 10	5								
Modular Navigato r						M12/MX 10	5								
Norstar	1	C	HL10	1	HL10	M12/MX 10	5		1	HL10	P Top				
Octara						M12/MX 10	5								
Paragon 200						M12/MX 10	5								
Pathway Console												H Top	U10P		
Pentara						M12/MX 10	1								
Regent Op Console						M12/MX 10	5								
Relate 100	1	B	HL10			M12E/M X10	5								1
Relate 1500	1	B	HL10			M12E/M X10	5								1
Relate 250	1	B	HL10			M12E/M X10	5								1
Relate 550	1	B	HL10			M12E/M X10	5								1
Relate 600	1	B	HL10			M12E/M X10	5								1

Relate 700	1	B	HL10			M12E/M X10	5								1	
Relate 80	1	B	HL10			M12E/M X10	5								1	
Response						M12/MX 10	5									
Revelation Extensions	1	B	HL10						1	HL10	H Top	U10P				
S6022						M12/MX 10	5									
Senator Extension											H Top	U10P				
Synergy 1000											M Series					
T7208				1	HL10				1	HL10	P Top					
T7316				1	HL10				1	HL10	P Top					
TSX50 Op Console						M12/MX 10	5									
TXS50 Extensions						M12/MX 10	5									
Vanguard Extensions											H Top	U10P	yes			
Versatility V16 Featurephone											P Top	U10P				

Versatility V8 Featurephone												P Top	U10P			
Verve 3010 Executive												F142N				
Viceroy Extensions						M12/MX 10	5									

Converse 100	CA 40	Low Power Mode
Converse 120	CA 40	Low Power Mode
Converse 180	CA 40	Low Power Mode
Converse 200	CA 40	Low Power Mode
Converse 220	CA 40	Low Power Mode
Converse 225	CA 40	Low Power Mode

Converse 300	CA 40	Low Power Mode
Converse 320	CA 40	Low Power Mode
Converse 325	CA 40	Low Power Mode
Converse 420	CA 40	Low Power Mode
Converse 425	CA 40	Low Power Mode
M3110	CA 40	>rel08 terminals only
M3310	CA 40	>Rel08 Terminals only
M3820	CA 40	>Rel08 Terminals only
Verve 3010 Executive	Standard	Onmfe indicator function of this headset does not function with this phone.

The right headset for BT Syntegra

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal Dealer Board PV405	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
				1											

Dealer Board PV405	CA 40	For newer dealer boards E10-S2 stubs required 38220-01. For older dealer boards E10-U stub required 33949-01
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The right headset for Cable & Wireless

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
CWB100	1	B	HL10			M12E/M X10	5		1		H Top	U10P			
CWB200	1	B	HL10			M12E/M X10	5		1		H Top	U10P			
CWB300	1	B	HL10			M12E/M X10	5		1		H Top	U10P			
CWB400						M12E/M X10	5				H Top	U10P			

The right headset for CallBox

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal Model	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
200											H Top	U10			

The right headset for Cisco

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
7902				1		M12/MX 10	5				H Top	U10P-S	yes		
7905				1		M12/MX 10	5				H Top	U10P-S	yes		
7910				1	HL10	M12/MX 10	5		1	HL10	H Top	U10P-S			
7910+S W				1	HL10	M12/MX 10	5		1	HL10	H Top	U10P-S			
7912				1		M12/MX 10	5				H Top	U10P-S	yes		
CP7940	1	B	HL10	4	HL10				4	HL10	H Top	U10			
CP7960	1	B	HL10	4	HL10				4	HL10	H Top	U10			
IP Softphone						DA50 DA60									

CP7940	CA 20	Handset Port
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	CA 40	Connect to HANDSET port
	A 22	Connect to HANDSET port
CP7960	CA 20	Handset Port
	CA 40	Connect to HANDSET port
	A 22	Connect to HANDSET port
IP Softphon e	VISTA	Please see attached document on how to configure DA50 and Cisco Softphone (please refer to Cisco for current recommen dations).

	VISTA	Please see attached document on how to configure DA50 and Cisco Softphone (please refer to Cisco for current recommendations).
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The right headset for Concerto Software

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Davox						M12/MX 10	1								



The right headset for Crane

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
GDK	1	B	HL10	1	HL10	M12E/MX10	5		1	HL10	P Top		yes		
	1	B	HL10												
GSX KDE series				1	HL10	M12/MX10	1		1	HL10					
	1	B	HL10	1	HL10	M12E/MX10	5		1	HL10	P Top		yes		
	1	B	HL10												



The right headset for Cyfas

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX



The right headset for Datapoint

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Agent						M12/MX10	5								
Extension						M12/MX10	1								

The right headset for DBA

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Extension						M12/ MX10	5								



The right headset for DeTeWe

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
S2501				1	HL10	M12E/M X10	5	8	1	HL10	P Top		yes		
S2531				1	HL10	M12E/M X10	5	8	1	HL10	P Top		yes		
S2561				1	HL10	M12E/M X10	5	8	1	HL10	P Top		yes		
S2562				1	HL10	M12E/M X10	5	8	1	HL10	P Top		yes		

The right headset for Doro AB

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Congres s 100	1	B		1							H Top	U10P			
Congres s 200	1	A		1		M12E/M X10	5		1	HL10					
X50											H Top	U10P			

Congres s 100	CA 40	Low Power Mode
Congres s 200	CA 40	Low Power Mode

The right headset for Doro AB

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Congress 100	1	B		1							H Top	U10P			
Congress 200	1	A		1		M12E/MX10	5		1	HL10					
X50											H Top	U10P			

Congress 100	CA 40	Low Power Mode
Congress 200	CA 40	Low Power Mode

The right headset for Elmeg

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
C100	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P-S	yes		
C200	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P-S	yes		
C300	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P-S	yes		
C310	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P-S	yes		
C48M	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low
C88M	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low
C90	1	B	HL10	1	HL10	M12E/M X10	5	6	1	HL10	H Top	U10P-S	yes		
CS100	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low
CS290	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low
CS290 Headset Port											F142N				
CS300	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low
CS310	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low

CS320	1	B	HL10	1		M12/MX 10	5	5	1		H Top	U10P	yes	1	Low
CS410			AP-1			AP-1					F142N				
											H Top	U10P-S			

C48M	CA 40	Low Power
C88M	CA 40	Low Power
CS100	CA 40	Low Power
CS290	CA 40	Low Power
CS300	CA 40	Low Power
CS310	CA 40	Low Power
CS320	CA 40	Low Power
CS410	CA 20	Require cable P/N 64786-01
	CA 40	Require cable P/N 64786-01

The right headset for Ericsson

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal Agent	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
D2663											P Top	U10P			
D3201 Economy Plus	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
D3202 Standard	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
D3203 Executive	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
DBC 21001	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
											P Top	U10P	yes		
DBC 21101	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
											P Top	U10P	yes		
DBC 21201	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
											P Top	U10P	yes		
DBC 21301	1	B	HL10	1	HL10	M12/MX10	5	6	1	HL10	P Top	U10P	yes		
											P Top	U10P	yes		

DBC 3210 BASIC	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		
DBC 3211 ECONOMY plus	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		
DBC 3212 STANDAR D	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		
DBC 3213 EXECUTIV E	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		
DBC 3214 OPERATO R	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		
DBC201	1	B	HL10	1	HL10	M12/ MX10	5		1	HL10	P Top		yes		
DBC202	1	B	HL10	1	HL10	M12/ MX10	5		1	HL10	P Top		yes		
DBC203	1	B	HL10	1	HL10	M12/ MX10	5		1	HL10	P Top		yes		
DBC210				1	HL10	M12/ MX10	5		1	HL10					
DBC211				1	HL10	M12/ MX10	5		1	HL10					
DBC212				1	HL10	M12/ MX10	5		1	HL10					

DBC213				1	HL10	M12/ MX10	5		1	HL10					
DBC214				1	HL10	M12/ MX10	5		1	HL10					
DBC663											P Top	U10P	yes		
Dialog 2400						M12/ MX10	5		1		P Top		yes		
Dialog 2500						M12/ MX10	5		1		P Top		yes		
Dialog 2600						M12/ MX10	5		1		P Top		yes		
Dialog 2601	1	C	HL10												
Dialog 2631	1	C	HL10												
Dialog 2661	1	C	HL10												
Dialog 2662	1	C	HL10												
Dialog 2700	1	C	HL10												
Dialog 3199						M12E /MX1	5	###							
Dialog 3201	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top	U10P	yes		
Dialog 3202	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top	U10P	yes		
Dialog 3203	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top	U10P	yes		
Dialog 3210	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		
Dialog 3211	1	B	HL10	1	HL10	M12/ MX10	5	6	1	HL10	P Top P Top	U10P U10P	yes yes		

MD110 CONSOLA NUEVA	1	B		1	HL10	M12/ MX10	5		1	HL10	P Top				
MD110 Newer consoles	1	B		1	HL10	M12/ MX10	5		1	HL10	P Top				
MD110 Older consoles				1											
Phoenix						M12/ MX10									
Select						M12/ MX10									

DT570	Standard	Requires Adapter
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The right headset for Etrali

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Mach 2						M12/MX 10	5	2 O'Clock							

The right headset for Flair Systems

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
DigiBeta System						M12	5								



The right headset for Grundig

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
2300L									1						

2300L	A 22	Special Cable required
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The right headset for Harris-DTS

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Agent						M12/MX 10	5								



The right headset for Intercom

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Extensions						M12/MX10	5								



The right headset for Interconnect

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
3000						M12E/M X10	5				P Top				



The right headset for Intermec

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
700											M Series				

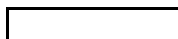
The right headset for Interquartz

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
Endeavour											H Top	U10P			
Enterprise Discovery	1	B	HL10			M12/MX10	5				H Top	U10P			
Enterprise Speakerph one				1		M12/MX10	5							1	

Enterprise Speakerph one	CA 40	Low power mode only. Reduce TX level
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The right headset for Intertel

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
8500	1	B	HL10	1	HL10	M12E/M X10	5		1	HL10					
8520	1	B	HL10	1	HL10	M12E/M X10	5		1	HL10	P Top				
8560	1	B	HL10	1	HL10	M12E/M X10	5		1	HL10	P Top				
Axxess Standard	1	B	HL10	1	HL10				1		P Top		yes		
IP Phone	1	B	HL10	1	HL10	M12/MX 10	5		1		P Top		yes		



The right headset for IPC

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX



The right headset for Kapsch

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
M3905 ACD	1	B		1					1		P Top				

The right headset for KPN

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
M3901\ M3902	1	B	HL10	1	HL10				1	HL10	P Top		yes		



The right headset for Lake

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter Solution	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect Solutions			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
CP1						M12/ MX10	5								
CP2						M12/ MX10	5				H Top	U10P	yes		
CP3						M12/ MX10	5				H Top	U10P	yes		



KDE-8BTN	1	B	HL10	1	HL10	M12E/MX10	5		1	HL10	P Top		yes		
	1	B	HL10												
LKD Series				1	HL10	M12/MX10	1		1	HL10					
LKD-2				1	HL10	M12/MX10	1		1	HL10					
LKD-30				1	HL10	M12/MX10	1		1	HL10					
LKD-8				1	HL10	M12/MX10	1		1	HL10					

Lucent (See Avaya)

The right headset for Matra

	Comfort Cordless Solution					Comfort Corded Solution					Corded Standard Solution			Corded Starter	
	CS 60			CA40 with H-headsets (EMC2001) or Firefly *(2)		M12 Module with H-Headset			A22 with H-Headset		Other Direct Connect			For SOHO with S10	
Terminal	Switch Pos	TX Switch	Lifter Type	Switch Position	Lifter Type	Type	Switch	Poti	Selector	Lifter Type	Headset	Cable or Amplifier	Bi-Way Optional	Switch S	Switch TX
MC50	1	C	HL10												
MC510	1	C	HL10												
MC520	1	C	HL10												
MC520N	1	C	HL10												
MC540	1	C	HL10												
MC550	1	C	HL10												
MC56	1	C	HL10												

